

Bromley Mencap

Bromley Mencap is an award winning, user-led, front-line independent organisation with 1,800 members, the majority of whom are disabled people and/or families with a disabled member. Our mission is to promote the well-being and development of disabled people of all ages in all areas of their lives and support their families, in partnership with all relevant stakeholders.



Tweet [@BromleyMencap](https://twitter.com/BromleyMencap)

We directly provide the following disability services and activities: advice, information and advocacy, brokerage, a telephone helpline, welfare benefits support, social and health care sessions, a training and employment scheme, a job club, childminding, a Personal Assistant agency, transition to adulthood support, home based sitting, buddying for young people, independent living training, arts and creative workshops, respite and short breaks, a day opportunities programme, keep fit classes, an outdoor activities club, social events, peer support, a mutual carers project and workshop lunches.

As a member and user-led organisation all our services and activities are consulted on and developed with our users. We do this through an independent Users Forum and a Young Disabled Person's Focus Group. We represent the views of our members and campaign for their equality. In 2010 we merged with local Bromley Scope and changed our Constitution to also provide services to people with physical disabilities. The local Disability Voice group joined with us in 2014.

We have been recognised by 7 national awards in the last 5 years and have Investors in People Accreditation. In 2016 we were awarded the DWP Disability Confident Employer status. We are active in social media and have over 2,000 Twitter followers. We have close working partnerships with local schools, businesses and community groups and a number of formal partnerships. We are independent from national Mencap and self-funded.

The Daffodil Advocacy Project

Daffodil Advocacy is based in the London Borough of Redbridge and provides a range of independent advocacy services. We support vulnerable people to access their full rights and choices as citizens. This includes one-to-one issues based advocacy, support for self-advocacy groups and support for service user delivery of disability awareness training and quality checking of community services. Our core client group are those with a learning disability but in recent years we have been increasingly working with other vulnerable groups.

We are user led and decisions about the governance, operations and strategic direction are driven by service user's needs and wishes. We have a small and dedicated staff team who are all trained in advocacy.



Tweet [@daffodiladvoc](https://twitter.com/daffodiladvoc)

Coroners' Courts Support Service

Tweet [@CCSSOrg](#)



The Coroners' Courts Support Service

The Coroners' Courts

Support Service (CCSS) is a registered charity whose trained volunteers support bereaved families, witnesses and others when they attend an Inquest at the Coroners' Courts. The volunteers offer both emotional support and practical help before, during and after the Inquest in order to guide people, at a time when they can be particularly vulnerable, through the often complicated and bewildering processes of the Court. Since its inception in 2003, the Service has supported nearly 200,000 bereaved families and witnesses.

The CCSS currently has a team of 239 volunteers working in teams across 34 Coroners' Courts (7 in London and 27 across other parts of England). However, there are 92 Coronial Areas in total across the country and we have an extensive waiting list of Coronial areas (23 currently) which want to take advantage of the Service. As a small charity reliant on donations and the good will of volunteers, our ability to meet this demand is quite limited. Our business development and expansion plans to date, whilst successful, have necessarily been ad hoc – i.e. reactive to approaches from different areas of the country. The current staff team is restricted to 3-4 new courts per year in terms of expansion.

This step-by-step, court-by-court approach is piecemeal and quite slow. It can also cause occasional lurches in organisational direction as opportunities suddenly open up but, unless these are properly planned and resourced, potentially compromise the quality of the existing Service and put at risk its future sustainability.

The Local Sustainability Fund (LSF) provides the means for the CCSS to develop its own strategic plan to support its expansion and hence manage this much more on its own terms, in a way which is phased and better planned and secures the organisation's long-term future. The LSF is enabling us to create a clear "road map", setting out and putting in place what the CCSS needs in order to expand from where we are now, to where we intend to be by 2020.

The Asian Centre

In 1981 the Council for Asian People set up a unique community centre, Asian Centre, based in Wood Green to provide essential support services to the Asian community in North London. Over 30 years the Asian centre has been a key support for many vulnerable and marginalised Asian Community members in the area. The Centre now works with the wider community including new migrants providing a setting for integration and social advancement.



Tweet [@AsianCentreN22](#)

80% of beneficiaries that use the centre (more than 100 a day, over 31,000 interactions a year) are from vulnerable and disadvantaged groups such as disabled people, older people, people with long-term health conditions, people at risk of social isolation, victims of domestic violence, low income families, migrants and women from hard to reach communities. These groups are supported through services such as an Adult Day Centre, Drop-in Sessions, a range of Health and Wellbeing activities, Support with Shopping and Handyman service for people with restricted mobility, Information and sign posting and Free Legal Advice. CAP is user-led and run with help of a pool of dedicated volunteers, promoting independent living and providing peer support.