

# Grenfell Fire Response Team

## Grenfell Fire: **What financial support is available, and how do I access it?**

If you have been affected by the Grenfell Tower fire, there is a range of financial help on offer to you from central government, local government and other organisations.

### Support for residents – from central and local government

*Any payments from the funds listed below will not affect people's benefits.*

Funding and where it comes from	What is available?	How do I apply?
<b>Funding for the Bereaved</b> Department for Work and Pensions (DWP) and Royal Borough of Kensington and Chelsea (RBKC).	Discretionary funds for funeral expenses of up to £10,000 from DWP. Additional funding from RBKC based on need is also available.	Speak to your Key Worker or Family Liaison Officer (FLO) who will liaise with FFAC (Friends and Family Assistance Centre).
<b>Grenfell Tower Residents' Discretionary Fund</b> Department for Work and Pensions (DWP).	For every household who cannot return to their home because it has been destroyed: <ul style="list-style-type: none"><li>• £500 payment into a bank account per adult (16+ years old) who resided in the property.</li><li>• £5,000 payment into a bank account.</li></ul>	Complete a claim form at the Assistance Centre, The Curve, 10 Bard Road, W10 6TP.  Alternatively, contact: Mr Phil Black <b>pblack@westminster.gov.uk</b> <b>0207 641 2678</b> <i>or</i> Mr David Hodgkinson <b>dhodgkinson@westminster.gov.uk</b> <b>0207 641 8162</b>
<b>Legal Aid</b> Legal Aid Agency.	Help in meeting the costs of legal advice or representation.	Check your eligibility online at <b><a href="http://www.gov.uk/check-legal-aid">www.gov.uk/check-legal-aid</a></b>
<b>RBKC Discretionary Funding – for temporarily housed residents from Grenfell Tower, Grenfell Walk and the surrounding area</b> Royal Borough of Kensington and Chelsea (RBKC).	Funding for former residents of Grenfell Tower, Grenfell Walk, or other residents from surrounding properties who have been temporarily housed.	Request financial assistance via your Key Worker. Payments will be dependent on need and financial assistance provided to date.
<b>RBKC Discretionary Funding – for residents who have returned to their homes</b> Royal Borough of Kensington and Chelsea (RBKC).	Funding for residents who have returned to their homes, but can show an on-going financial need due to the fire.	Apply by phone by calling: <b>0207 745 6464</b> .  An assessment will be undertaken over the phone, and any awards will be collectable from the Post Office, 325 Portobello Road, W10 5SY.

## Support for residents – from charities and independent organisations

Any payments from the funds listed below will not affect people's benefits.

Funding and where it comes from	What is available?	How do I apply?
<p><b>Family Action Grenfell Tower Fund</b> Family Action.</p>	<p>Available to residents of Grenfell Tower and Grenfell Walk. Grants of up to £2,000 per household with the option to apply again in two months for a second grant if funds are available.</p>	<p>Apply in person through any of the following partner organisations:</p> <ul style="list-style-type: none"> <li>• Assistance Centre, The Curve, 10 Bard Road, W10 6TP</li> <li>• The Clement James Centre, 95 Sirdar Road, London W11 4EQ</li> <li>• Venture Centre, 103A Wornington Road, London W10 5YB</li> <li>• The Rugby Portobello Trust, 221 Walmer Road, London W11 4EY</li> <li>• Action on Disability Kensington and Chelsea, ADKC Centre, Whitstable House, Silchester Road, London W10 6SB.</li> </ul>
<p><b>Fresh Start Grants</b> The Kensington and Chelsea Foundation.</p>	<p>A grant of £10,000 per household from Grenfell Tower and Grenfell Walk, once they have been provided with confirmation of new temporary or permanent accommodation.</p>	<p>Speak to the New Homes Team at Rugby Portobello Trust on <b>020 7229 2928</b> or email <b>newhomesteam@rpt.org.uk</b> for more information.</p>
<p><b>Grenfell Tower travel assistance</b> The British Red Cross.</p>	<p>Funding for travel for humanitarian purposes, such as memorial services or funerals.</p>	<p>Request an application form by calling <b>0207 877 7292</b>. You can also email <b>familyreunion@redcross.org.uk</b></p>
<p><b>London Community Foundation/Evening Standard Dispossessed Fund</b> Public donations to the London Community Foundation/Evening Standard appeal.</p>	<p>For each household in Grenfell Tower, and those households from the surrounding area, that will never be able to return to their homes:</p> <ul style="list-style-type: none"> <li>• £2,000 in emergency grants.</li> <li>• £10,000 as a fresh start grant (please note, this is in addition to the Fresh Start Grant separately offered by the Kensington and Chelsea Foundation).</li> </ul>	<p>This can be collected from:</p> <ul style="list-style-type: none"> <li>• The Rugby Portobello Trust, 221 Walmer Road, London W11 4EY</li> <li>• Al-Manaar, the Muslim Cultural Heritage Centre, 244 Acklam Road, London W10 5YG UK.</li> </ul>
<p><b>London Emergencies Trust – funding for the bereaved and injured</b> Public donations to the British Red Cross, Kensington and Chelsea Foundation and the London Community Foundation/Evening Standard Dispossessed Fund.</p>	<ul style="list-style-type: none"> <li>• The next of kin of an individual who died or is missing, presumed dead will receive £20,000.</li> <li>• Any individual who has been hospitalised for at least a week will receive £10,000.</li> <li>• Any individual who was hospitalised for at least six hours will receive £3,500.</li> </ul>	<p>To apply, call the British Red Cross support line on <b>0800 458 9472</b> or talk to your Key Worker or Family Liaison Officer, who have access to application forms.</p>
<p><b>Transport for London (TfL) Grenfell Support Line</b> Transport for London.</p>	<p>Information and advice for survivors and people displaced by the Grenfell Tower fire, as well as Key Workers and those seeking information on behalf of survivors and displaced families.</p>	<p>Call the TfL Grenfell Support Line on: <b>0800 222 9876</b>. The line is open from 10am to 6pm (7 days a week). This line is staffed by a dedicated specialist group of contact centre advisers.</p>

Advice and support is available across the full range of TfL areas, including:

- Providing Oyster and Zip cards to survivors as they are discharged from hospital.
- Advice on topping up Oyster cards for those who have already received a new card.
- Information about Dial-a-Ride for those who are physically unable to use public transport.
- Journey planning, for those who have moved to a new area.
- Help for taxi and private hire vehicle drivers, including support to get replacement documents and to make new arrangements for tests connected to licensing matters.

## Support for businesses

Funding and where it comes from	What is available?	How do I apply?
<p><b>Business rates and hardship relief</b></p> <p>Royal Borough of Kensington and Chelsea (RBKC).</p>	<p>For businesses that had no, or restricted, access to their premises over an extended period following the fire (including Baseline Studios, Silchester Road and Blechynden Street rail arches):</p> <ul style="list-style-type: none"> <li>• No business rates to pay from 1 June 2017 to 28 January 2018.</li> <li>• Any arrears prior to June 2017 will be written off.</li> </ul> <p>Businesses that have seen a reduction in trade since the fire can apply to RBKC for hardship relief.</p>	<p>All business premises on the Council's database that are within the inner cordon map of the Grenfell site are having automatic rate relief applied and are being written to about their rates.</p> <p>To apply for hardship relief, download an application form here: <a href="http://www.rbkc.gov.uk/business-and-enterprise/business-rates/relief-and-discounts/hardship-relief">www.rbkc.gov.uk/business-and-enterprise/business-rates/relief-and-discounts/hardship-relief</a></p> <p>For any queries regarding the application form, please contact the Council's Policy and Control Team on <b>020 7361 3276 / 2539 / 2598</b> or email <a href="mailto:ltclient@rbkc.gov.uk">ltclient@rbkc.gov.uk</a></p>
<p><b>Rent and rate relief for business tenants of Baseline Studios</b></p> <p>Royal Borough of Kensington and Chelsea (RBKC).</p>	<p>Business tenants of Baseline studios in Whitechurch Road, W11 4AT, will receive rent and rate relief as follows:</p> <ul style="list-style-type: none"> <li>• No rent to pay for the period 1 June 2017 to 31 January 2018.</li> <li>• No business rates to pay from 1 June 2017 to 28 January 2018.</li> <li>• Any arrears prior to June 2017 will be written off.</li> </ul>	<p>Tenants at Baseline Studios are being directly contacted about both rent and rate relief by the Council.</p>
<p><b>Grants to businesses in the Blechynden Street rail arches</b></p> <p>Royal Borough of Kensington and Chelsea (RBKC).</p>	<p>Businesses in the Blechynden Street rail arches, which suffered from ongoing major disruption, will each receive an initial grant payment of up to £5,000.</p> <p>These businesses are also eligible to apply to the Business Continuity Fund below.</p>	<p>Portobello Business Centre (PBC) is administering these payments and processing applications. PBC can be contacted on <b>020 7460 5050</b> or email <a href="mailto:info@pbc.co.uk">info@pbc.co.uk</a></p>

<p><b>Business Continuity Fund</b></p> <p>Royal Borough of Kensington and Chelsea and the Mayor of London's fund for Grenfell, Southwark, Finsbury Park and Westminster attacks.</p>	<p>Businesses in the immediate area of the fire can apply for:</p> <ul style="list-style-type: none"> <li>• Support with the costs of business support advice, to help navigate the challenges and help businesses get back on their feet.</li> <li>• Direct grants to businesses whose turnover has been impacted by the disaster, who are not covered by any insurance.</li> <li>• Bridge funding to businesses who are covered by insurance but the payments aren't coming in quickly enough – with the expectation that once the insurance have been paid out, the funding is recovered.</li> </ul> <p>Any applications made from outside the immediate area of the fire will be considered on a case-by-case basis.</p>	<p>This will be delivered through the Portobello Business Centre (PBC), 6–7 Canalside House, 383 Ladbroke Grove, W10 5AA.</p> <p>Details of the fund's operation are being developed by the Council, the Greater London Authority and PBC.</p> <p>Businesses should register their details with PBC on <b>020 7460 5050</b> or email <b>info@pbc.co.uk</b></p>
<p><b>Discretionary Fund for businesses that have contributed to the relief effort</b></p> <p>Royal Borough of Kensington and Chelsea (RBKC).</p>	<p>Many businesses will have contributed to the relief effort, for example by providing hot food to residents made homeless, or by utilising their premises to support meetings as part of the response.</p> <p>A Discretionary Fund will respond to businesses seeking support on a case by case basis.</p>	<p>Businesses should register their details with PBC on <b>020 7460 5050</b> or email <b>info@pbc.co.uk</b></p>

## Support for community organisations

Funding and where it comes from	What is available?	How do I apply?
<p><b>Community Costs Core Fund</b></p> <p>Independent Trusts and Foundations and Royal Borough of Kensington and Chelsea (RBKC), managed by John Lyon's Charity.</p>	<p>Grants for any group or organisation working with individuals and communities affected by the Grenfell fire, so they can get extra equipment, spaces, food, supplies or staff they need to support the community.</p>	<p>Download guidance and application form from: <b><a href="http://londonfunders.org.uk/trust-and-foundation-funding-and-support-community-groups-affected-grenfell-fire">londonfunders.org.uk/trust-and-foundation-funding-and-support-community-groups-affected-grenfell-fire</a></b></p>
<p><b>Children and Young People's Fund</b></p> <p>Independent Trusts and Foundations, managed by John Lyon's Charity.</p>	<p>Any group or organisation working with children, young people and families affected by the Grenfell Tower Disaster. Grants are available for:</p> <ul style="list-style-type: none"> <li>• Phase 1 funding – aimed at immediate needs, e.g. activities over this summer holiday.</li> <li>• Phase 2 funding – medium and longer-term funding for emotional well-being and resilience support for children, young people, families and staff.</li> </ul>	<p>Download guidance and application form at <b><a href="http://jlc.london/news/grenfell-tower-disaster/">http://jlc.london/news/grenfell-tower-disaster/</a></b> and submit to <b>info@jlc.london</b></p>
<p><b>Support for local community organisations involved in the response</b></p> <p>Royal Borough of Kensington and Chelsea (RBKC).</p>	<p>Grants for any local group or organisation that is working with individuals and communities affected by the Grenfell Tower disaster.</p> <p>Grants are available for both project and core costs, and for work that is needed with any part of the community.</p> <p>The organisation should have a track record and experience of both working in the area and in delivering the support they are seeking funds for.</p>	<p>If you would like to apply please contact:</p> <p>Mr Callum Wilson <b>Callum.Wilson@rbkc.gov.uk</b></p> <p>or</p> <p>Mr Owen McGirr <b>owen.mcgirr@rbkc.gov.uk</b></p>